



# MILLENNIUM

HOTELS AND RESORTS

MILLENNIUM • COPTHORNE • KINGSGATE

1.	<b>This agreement is between:</b>	Hospitality Services Limited and NZ Association for Psychological Type ( <i>the Client</i> )
2.	<b>This agreement is for:</b>	Accommodation services to be provided to the Client at all Millennium Hotels and Resorts throughout New Zealand
3.	<b>This agreement is dated:</b>	Friday, 1 January 2010
4.	<b>General Terms and Conditions and Agreed Rates</b>	These are attached. Please read carefully.
5.	<b>Special Conditions:</b>	There are no special conditions.
6.	<b>This agreement commences on</b>	01/01/2010
7.	<b>Term of Agreement:</b>	12 months
8.	<b>Renewal term or terms (if applicable):</b>	



**MILLENNIUM**  
HOTELS AND RESORTS

MILLENNIUM • COPTHORNE • KINGSGATE

**Contact details for Hospitality Services Limited**

Level 13  
280 Centre  
280 Queen Street  
Auckland

**PO Box 5640 Wellesley Street, Auckland**

**Central Reservations Office: 0800 808 228**

**[central.res@millenniumhotels.co.nz](mailto:central.res@millenniumhotels.co.nz)**

**Contact Details for NZ Association for Psychological Type**

C/O Qed Services Ltd  
32 Greenhithe Rd  
Greenhithe  
Auckland

## Auckland

### Copthorne Hotel Auckland HarbourCity

196 - 200 Quay Street, AUCKLAND  
Phone: 09-377 0349 Fax: 09-307 8153  
Email: copthorne.harbourcity@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	159.00	141.33	280.00
Superior	179.00	159.11	300.00
Suite	224.00	199.11	345.00

### Copthorne Hotel Auckland City

150 Anzac Avenue, AUCKLAND  
Phone: 09-379 8509 Fax: 09-379 8582  
Email: copthorne.anzac@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	139.00	123.56	275.00
Suite	214.00	190.22	375.00
Superior	154.00	136.89	295.00

### Kingsgate Hotel Parnell

96 - 102 Gladstone Rd, AUCKLAND  
Phone: 09-377 3619 Fax: 09-303 3716  
Email: kingsgate.parnell@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	120.00	106.67	240.00
Superior	140.00	124.44	260.00
Junior Suite	170.00	151.11	290.00

# Wellington

## Copthorne Hotel Oriental Bay

100 Oriental Parade, WELLINGTON  
Phone: 04-385 0279 Fax: 04-384 5324  
Email: copthorne.orientalbay@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	180.00	160.00	355.00
Superior	190.00	168.89	365.00
Suite	280.00	248.89	455.00
Superior Plus	210.00	186.67	395.00

## Kingsgate Hotel Wellington

24 Hawkestone Street, Thorndon, Wellington  
Phone: 04-473 2208 Fax: 04-473 3892  
Email: enquires@portlandhotel.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	140.00	124.44	265.00
Superior	155.00	137.78	280.00

## Christchurch

### Millennium Hotel Christchurch

14 Cathedral Square, CHRISTCHURCH  
Phone: 03-365 1111 Fax: 03-365 7676  
Email: millennium.christchurch@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	215.00	191.11	380.00
Superior	245.00	217.78	410.00
Junior Suite	315.00	280.00	480.00
Executive Suite	365.00	324.44	530.00

### Copthorne Hotel Christchurch Durham Street

Cnr Durham & Kilmore Sts, CHRISTCHURCH  
Phone: 03-365 4699 Fax: 03-366 6302  
Email: copthorne.durhamst@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	165.00	146.67	310.00
Superior	180.00	160.00	325.00
Suite	215.00	191.11	375.00

### Copthorne Hotel Christchurch Central

776 Colombo Street, CHRISTCHURCH  
Phone: 03-379 5880 Fax: 03-365 4806  
Email: copthorne.central@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	165.00	146.67	310.00
Superior	180.00	160.00	325.00
Suite	230.00	204.44	375.00

# Christchurch

## Copthorne Hotel Commodore Christchurch Airport

449 Memorial Avenue, CHRISTCHURCH  
Phone: 03-358 8129 Fax: 03-358 2231  
Email: info@commodore.net.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Superior	200.00	177.78	360.00
Superior Plus	240.00	213.33	440.00

## Northland

### Copthorne Hotel & Resort Bay of Islands

Tau Henare Drive, WAITANGI  
Phone: 09-402 7411 Fax: 09-402 8200  
Email: copthorne.waitangi@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 28 Feb 2010</b>			
Standard	140.00	124.44	345.00
Superior	170.00	151.11	375.00
Suite	220.00	195.56	425.00
<b>1 Mar 2010 to 31 Dec 2010</b>			
Standard	140.00	124.44	345.00
Superior	170.00	151.11	375.00
Suite	220.00	195.56	425.00

### Kingsgate Hotel Autolodge Paihia

Marsden Road, PAIHIA  
Phone: 09-402 7416 Fax: 09-402 8348  
Email: kingsgate.paihia@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	135.00	120.00	240.00
Superior	165.00	146.67	275.00
Suite	215.00	191.11	325.00

## Northland

### Copthorne Hotel and Resort Hokianga

State Highway 12, Omapere, Hokianga  
Phone: 09-405 8737 Fax: 09-405 880  
Email: copthorne.hokianga@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	155.00	137.78	290.00
Superior	175.00	155.56	310.00
Superior Two Bedroom Suite	215.00	191.11	350.00

### Kingsgate Hotel Whangarei

9 Riverside Drive, WHANGAREI  
Phone: 09-438 0284 Fax: 09-438 4320  
Email: kingsgate.whangarei@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	147.00	130.67	220.00

## Waikato & Bay of Plenty

### Kingsgate Hotel Hamilton

100 Garnett Avenue, HAMILTON  
Phone: 07-849 0860 Fax: 07-849 0660  
Email: kingsgate.hamilton@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	135.00	120.00	250.00
Suite	175.00	155.56	300.00

### Millennium Hotel Rotorua

Cnr Eruera & Hinemaru Sts, ROTORUA  
Phone: 07-347 1234 Fax: 07-348 1234  
Email: millennium.rotorua@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Superior	195.00	173.33	340.00
Superior Plus	225.00	200.00	370.00
Club	255.00	226.67	400.00
Suite	450.00	400.00	515.00

### Kingsgate Hotel Rotorua

Fenton Street, ROTORUA  
Phone: 07-348 0199 Fax: 07-346 1973  
Email: kingsgate.rotorua@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	125.00	111.11	205.00
Superior	145.00	128.89	225.00
Suite	195.00	173.33	275.00

## Waikato & Bay of Plenty

### Millennium Hotel & Resort Taupo Manuels

243 Lake Terrace, TAUPO  
Phone: 07-378 5110 Fax: 07-378 5341  
Email: millennium.taupo@mckhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>I Jan 2010 to 31 Dec 2010</b>			
Standard	190.00	168.89	280.00
Standard Lakeview	210.00	186.67	300.00
Superior	260.00	231.11	350.00
Superior Plus	300.00	266.67	390.00
Suite - Queen	300.00	266.67	390.00
Suite - King	330.00	293.33	420.00

### Copthorne Hotel Taupo

100 Lake Terrace, Taupo  
Phone: 07 376 0116 Fax: 07 377 2055  
Email: copthorne.taupo@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>I Jan 2010 to 31 Dec 2010</b>			
Superior	155.00	137.78	320.00
Superior Twin / Family	175.00	155.56	340.00

### Kingsgate Hotel Wanganui

379 Victoria Avenue, Wanganui  
Phone: 06-349 0044 Fax: 06-345 3250  
Email: kingsgate.wanganui@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>I Jan 2010 to 31 Dec 2010</b>			
Standard	100.00	88.89	190.00
Standard Family	120.00	106.67	200.00
Superior	120.00	106.67	210.00

## Taranaki

### Copthorne Grand Central, New Plymouth

42 Powerderham St, New Plymouth, Taranaki 4601  
Phone: 06-758 7495 Fax: 06-758 7496  
Email: copthorne.newplymouth@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard Single	130.00	115.56	200.00
Standard	140.00	124.44	210.00
Superior	150.00	133.33	220.00
Suite	165.00	146.67	235.00
Family Suite	170.00	151.11	240.00

## Manawatu & Wairarapa

### Kingsgate Hotel Palmerston North

110 Fitzherbert Avenue, PALMERSTON NORTH  
Phone: 06-356 8059 Fax: 06-356 8604  
Email: kingsgate.palmerston@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Superior	145.00	128.89	220.00
Suite	175.00	155.56	250.00

### Copthorne Resort Solway Park, Masterton

High Street South, MASTERTON  
Phone: 06-370 0500 Fax: 06-370 0501  
Email: copthorne.solwayreservations@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	150.00	133.33	250.00
Superior	190.00	168.89	290.00
Suite	230.00	204.44	330.00
Superior Plus	210.00	186.67	310.00



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# Marlborough

## Copthorne Hotel Marlborough

20 Nelson St, Blenheim

Phone: +64 3 577 7333 Fax: +64 3 577 7337

Email: [copthorne.marlborough@millenniumhotels.co.nz](mailto:copthorne.marlborough@millenniumhotels.co.nz)

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	135.00	120.00	210.00
Superior	150.00	133.33	225.00

# Greymouth

## Kingsgate Hotel Greymouth

32 Mawhera Quay, GREYMOUTH

Phone: 03-768 5085 Fax: 03-768 5844

Email: kingsgate.greymouth@millenniumhotels.co.nz

	<b>Your Corp Rate (incl GST)</b>	<b>Your Corp Rate (excl GST)</b>	<b>Standard Corp Rate</b>
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	130.00	115.56	215.00
Superior	150.00	133.33	235.00
Suite	190.00	168.89	275.00

## Queenstown

### Millennium Hotel Queenstown

Cnr Frankton Rd & Stanley St, QUEENSTOWN  
Phone: 03-441 8888 Fax: 03-441 8889  
Email: millennium.queenstown@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Superior Room	190.00	168.89	380.00
Junior Suite	235.00	208.89	430.00

### Copthorne Hotel & Resort Queenstown Lakefront

Cnr Frankton Rd & Adelaide St, QUEENSTOWN  
Phone: 03-442 8123 Fax: 03-442 7472  
Email: copthorne.lakefront@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	175.00	155.56	300.00
Superior	190.00	168.89	320.00
Suite	235.00	208.89	380.00

### Kingsgate Hotel Terraces Queenstown

88 Frankton Rd, QUEENSTOWN  
Phone: 03-442 7950 Fax: 03-442 8066  
Email: kingsgate.queenstown@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	135.00	120.00	240.00
Superior	155.00	137.78	260.00
Two Bedroom Apartment	215.00	191.11	320.00

## Otago & Southland

### Kingsgate Hotel Dunedin

Upper Moray Place, DUNEDIN  
Phone: 03-477 6784 Fax: 03-474 0115  
Email: kingsgate.dunedin@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	145.00	128.89	250.00
Junior Suite	185.00	164.44	290.00

### Kingsgate Hotel Brydone Oamaru

115 Thames Street, OAMARU  
Phone: 03-434 0011 Fax: 03-434 0010  
Email: kingsgate.oamaru@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	115.00	102.22	165.00
Superior	135.00	120.00	185.00
Superior Plus	155.00	137.78	205.00
Junior Suite	185.00	164.44	240.00

### Kingsgate Hotel Te Anau

20 Lakefront Drive, TE ANAU  
Phone: 03-249 7421 Fax: 03-249 8037  
Email: kingsgate.teanau@millenniumhotels.co.nz

	Your Corp Rate (incl GST)	Your Corp Rate (excl GST)	Standard Corp Rate
<b>1 Jan 2010 to 31 Dec 2010</b>			
Standard	145.00	128.89	230.00
Superior	160.00	142.22	250.00

HOSPITALITY SERVICES LIMITED trading as MILLENNIUM HOTELS AND RESORTS

GENERAL TERMS AND CONDITIONS RELATING TO AGREED RATES

By making a booking with Hospitality Services Limited using the agreed rates, the Client is deemed to have irrevocably accepted all aspects of this agreement including these General Terms and Conditions and any Special Conditions.

**1. AGREED RATES:**

The following terms apply to all rates quoted to the Client in association with this agreement:

- Unless otherwise stated, all rates are net and non-commissionable.
- All rates include New Zealand Goods & Services Tax unless explicitly stated.
- All rates are quoted in New Zealand dollars and all accounts must be settled directly with the hotel in that currency unless otherwise agreed in writing.
- All rates are based on single, twin or double occupancy unless specifically agreed in writing otherwise.
- All rates do not apply to conferences, conventions or special events for which contracted rates and special terms and conditions will apply and may be obtained on request.
- All rates are for accommodation only and all charges not relating to accommodation (e.g. room service, in-room movies) are not included in the rates and must be settled at check-out.
- Unless explicitly stated otherwise, "run of house" allocation applies to all rates.
- Specific validity periods may apply to some or all of these rates. Close-out / blackout days (such as Christmas Day, Boxing Day and New Year's Day) also apply. Surcharges may also apply for reservations made for special events and public holidays.
- Hospitality Services Limited (HSL) reserves the right increase the agreed rates by notice in writing at any time unless otherwise agreed in writing.
- HSL limits the availability of rooms at their hotels at their absolute discretion and does not guarantee that accommodation is or will be available on any particular dates at any of its hotels.
- All rates may be conditional upon the Client booking and paying for a minimum number of room nights within an agreed time frame. If the minimum number of room nights is not met by the Client within the agreed time frame, then the parties agree that HSL shall be entitled to claim compensation from the Client calculated by the formula which appears in the Special Conditions. Any compensation payable by the Client shall be invoiced to the Client at the end of the term of the agreement or at earlier termination and shall be monies due and owing by the Client under this agreement
- These terms and conditions shall continue to apply whether any bookings are made using the agreed rates or where bookings at a cheaper rate are obtained by the Client using the online booking system at [www.millenniumhotels.com](http://www.millenniumhotels.com) for Millennium, Copthorne or Kingsgate hotels within New Zealand.

**2. RESERVATIONS, CANCELLATIONS & NO SHOW CONDITIONS:**

All reservations must be made in accordance with the agreed procedure set out in this agreement. Unless otherwise agreed and subject to these terms and conditions, the hotel will use best endeavours to hold reservations made by the Client until 6.00pm on the day of arrival unless such reservation(s) is guaranteed by prepayment. Cancellation charges are set out in the agreement but if no charges are set out, then reservations may be cancelled up to 48 hours prior to arrival date without incurring cancellation charges. Reservations that are guaranteed by prepayment which are cancelled after 6.00pm on the day of arrival or otherwise not taken up by the Client will be subject to a cancellation charge equivalent to one night's accommodation. Any further accommodation included in the reservation will automatically be cancelled.

**2. PAYMENT:**

Unless otherwise agreed, the following terms and conditions shall apply:

- Subject to completion of credit application and approval by HSL, the Client shall pay all invoices to the hotel on the 20th day of the month following the date of the invoice ('the due date'). If payment is not received by the due date, the hotel, at its sole discretion and without notice to the Client may terminate this agreement including any future reservations made by the Client and take all necessary steps to recover all outstanding payments
- All payments made by the Client shall be made without deduction and payment shall not be withheld or deferred on account of any claim, counterclaim or set-off.

- All invoices will be deemed to be correct and undisputed unless full details of any queries relating to any invoice are sent by the Client to the hotel within five working days of receipt of the relevant invoice.
- In respect of any reservation made by the Client, HSL reserves the right at its sole discretion to require the Client to prepay in cleared funds the estimated costs of accommodation not less than 14 days prior to the prior to the date of arrival. In such event, the Client shall also pay any balance including all outstanding charges that have accrued in respect of such reservations upon check-out.
- The Client irrevocably agrees that in the event of non-payment of any invoice and where payment has been outstanding for more than thirty (30) days, HSL may disclose information about non-payment to other parties within the hotel and tourism business and to its bankers and financial and legal advisors.

**4. ARRIVAL AND DEPARTURE TIMES:**

Check in time at all hotels is after 2.00pm. Guests may, on occasion, be provided with rooms upon arrival prior to the check-in time but no guarantee of availability is made. Guaranteed access to rooms prior to the check-in time is only available where the reservation includes the prior night. Check-out time is 10.00am. Late check-out is only available if agreed in writing in advance and may be subject to a fee.

**5. RELOCATION POLICY:**

If for any reason the hotel is unable to provide all, or part of the accommodation reserved by the Client, it will contact the Client and use best endeavours to secure alternative accommodation. In such event, the hotel will be responsible for any costs of accommodation over and above those quoted by the hotel and for any additional transport costs (if applicable). Neither HSL nor the hotel shall be liable for any other costs or claims however arising out of a relocation under this clause.

**6. FORCE MAJEURE:**

Neither HSL nor the hotel shall be in breach of this agreement nor shall either of them be liable in any way if either or both are prevented from fulfilling any obligations relating to this agreement by reason or reasons of any circumstances beyond their control such as, but not limited to, an act of God, act of public enemy, war or other conflict or civil disturbance, earthquake, riot, fire, storm, flood, explosion, compliance with any law or government order, rule or regulation, strikes or lock-outs.

**7. JURISDICTION:**

This agreement is governed by the laws and courts of New Zealand.

**8. DISPUTE RESOLUTION:**

Should any dispute arise in relation to this agreement or in relation to these terms and conditions, the parties both agree that they will initially meet to seek a resolution by discussion and negotiation. If the parties are unable to resolve the matter by discussion and negotiation, then they shall refer the matter to an agreed independent expert and require that expert to make a determination which shall be final and binding on the parties. Should the parties be unable to agree on a suitable expert, then the dispute shall be referred to arbitration in accordance with the provisions of the Arbitration Act 1996.

Notwithstanding the above, nothing in this agreement shall prevent or restrict HSL or the hotel from bringing proceedings for monies outstanding in respect of goods and / or services supplied by either to the Client.

**9. WAIVER:**

The waiver by HSL and / or the hotel of any breach of any one or more terms contained within this agreement shall not be construed as a waiver of any succeeding breach of such terms or of any other terms.

**10. ASSIGNMENT:**

The Client shall not assign its rights or obligations under this agreement.

**11. LIABILITY:**

Unless expressly agreed in writing, neither HSL nor the hotel shall be liable for any loss, damage or injury however arising (whether direct, indirect, incidental or consequential) from the breach of this agreement or for any negligence, misrepresentation or other act or omission or non-performance of any obligation by either HSL and / or the hotel. Notwithstanding anything else contained in this agreement, the liability of HSL and / or the hotel in respect of all and any claims, whether in contract or in tort, shall be limited only to the cost of accommodation. The Client, HSL and the hotel acknowledge and agree that the Consumer Guarantees Act 1993 has no application to this agreement. In addition, except as expressly stated within this agreement, all other warranties and conditions express or implied that are able to be lawfully excluded are hereby excluded.

**12. INDEMNITY:**

The Client shall indemnify HSL and / or the hotel against all costs incurred and losses suffered by either or both of HSL and / or the hotel resulting from any acts or omissions of the Client or from any guests for whom reservations are made by the Client.